

Good afternoon:

Natural disasters can affect every aspect of your life, including your finances. As we enter hurricane season on the East Coast, it's a good time to get your financial and account information organized.

You can use our checklist to keep track of documents, files, account numbers, customer service numbers, and more.

[Fill out Your Disaster Checklist](#) (available in multiple languages)

In the aftermath of Hurricane Fiona, many people are sending money to help the affected people and communities. It's important for the money to get there safely and quickly, whether you're sending it directly to a friend or family member or to an organization.

Take a minute to look over our tips for helping people recover from disasters and emergencies – just a few steps can help ensure your money arrives without delays or snags.

[See tips for helping others recover](#)

If you run into problems you can't resolve with your payment app, you can [submit a complaint](#) to the CFPB.

*Our resources focus on finances. If you need information on your physical safety before, during, and after an emergency, visit the Federal Emergency Management Agency's (FEMA) [ready.gov](https://www.ready.gov) site.*

Thank you,

Office of Financial Education  
Consumer Financial Protection Bureau