



# Online Deposit Account Opening (Webinar)

May 20, 2021 ☐ 10:00am - 11:30am

During this program we will cover all the compliance issues for opening deposit accounts online. This includes Customer Identification Program (CIP), Federal Regulations, Signature Cards, Signatures and new Customer Due Diligence (CDD) rules. During the program we will discuss the action steps required on your internet website to comply with new account opening procedures on all types of deposit accounts.

### What You Will Learn:

- Customer Identification Program
- New Customer Due Diligence Rules
- IRS withholding rules and W-9 and W-8BEN issues
- Documentary and nondocumentary procedures
- E-sign
- Special accounts like IRAs and HSAs
- Disclosures, state laws and signature card issues
- Ownership of funds

### Who Should Attend:

Deposit Operations, Branch Administration, Training, Operations, Compliance and BSA Officers

### Webinar Speaker:

**Deborah Crawford** is the President of gettechnical, inc. a Baton Rouge-based firm, specializing in the education of banks and credit unions across the nation. Her 27+ years of banking and teaching experience began at Hibernia National Bank in New Orleans. She graduated from Louisiana State University with both her bachelor's and master's degrees. Deborah's specialty is in the deposit side of the financial institution where she teaches seminars on regulations, documentation, insurance and Individual Retirement Accounts.



### Webinar Registration:

Mr./Mrs./Ms. \_\_\_\_\_  
 Bank \_\_\_\_\_  
 Email Address \_\_\_\_\_  
 Branch Street Address \_\_\_\_\_  
 City, State, Zip \_\_\_\_\_  
 Phone \_\_\_\_\_  
 Cell \_\_\_\_\_

### Payment Options:

Check ( Made payable to Louisiana Bankers Association)  
 Visa    MasterCard    American Express  
 Card Number \_\_\_\_\_  
 Expiration Date \_\_\_\_\_ Amount to be charged: \_\_\_\_\_  
 Name on Card (please print) \_\_\_\_\_  
 Signature \_\_\_\_\_  
 Billing Address: \_\_\_\_\_

### Please check:

**Registration Fees for LBA Members**  
 Live Webinar Connection      \$165 per connection  
 Webinar Recording                \$165 per recording

**Registration Fees for Non-Members**  
 Live Webinar Connection      \$265 per connection  
 Webinar Recording                \$265 per recording

This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:  
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 \*Please Note: Recordings are not eligible for SBET funding

**Webinar access codes will be sent to registrants with confirmation emails one week prior to session.**

Submit registration and view rosters in the Education Section of LBA's Website, [www.lba.org](http://www.lba.org).

