LBA PROFESSIONAL DEVELOPMENT WORKSHOPS

Handling Checks & Accounts After Death of a Customer

March 18, 2021 ▪ 9:00am-4:00pm
The Bankers Center ▪ Baton Rouge, LA

When your account holder dies, there are usually many aspects of their life still outstanding. During this program we will look at the checks and accounts. Insurance checks, treasury checks and regular checks, what are you supposed to do and what can you do to help the account holder and his or her family. What if there will be no official estate account? We will cover the death affidavits, usufruct accounts and all succession issues.

What you will learn:

- How many days, after death, can I pay checks my customer wrote?
- How to handle treasury checks after death ?
- What happens to customer's funds on social security representative payee accounts?
- Who can negotiate a check after death made payable to the customer?
- What documentation do we need to prove someone can act for decedent?
- Can the spouse endorse checks for decedent?
- Who can negotiate checks "To the Family of John Doe"?
- Many other questions you get asked daily at the death of an account holder.
- Payable-on-death accounts.
- Official notice of a customer's death.
- Can a joint owner gain access after death?
- What is a judgment of possession?
- Affidavits: less than $20,000, surviving spouse, small successions.
- How to setup a usufruct account?
- Who may act on business accounts after a death?
- Setting up Estate Accounts.

Who Will Benefit

Customer service representatives, frontline staff, compliance officers, support personnel, new account representatives, tellers, sales representatives, personal bankers, cashiers, branch managers, branch administrators, training staff, and any other staff who has customer contact

Registration Fee

(Register Early: Limited registration due to social distance restrictions)

$265, per LBA member

$465, per non-members

Workshop Instructor

Deborah Crawford is the President of gettechnical, inc. a Baton Rouge-based firm, specializing in the education of banks and credit unions across the nation. Her 27+ years of banking and teaching experience began at Hibernia National Bank in New Orleans. She graduated from Louisiana State University with both her bachelor's and master's degrees. Deborah's specialty is in the deposit side of the financial institution where she teaches seminars on regulations, documentation, insurance and Individual Retirement Accounts.

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Registration Form

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Registrant 1	Registrant 2
Mr./Mrs./Ms. ____	Mr./Mrs./Ms. ____
Bank____	Bank____
Email Address____	Email Address____
Branch Street Address____	Branch Street Address____
City, State, Zip____	City, State, Zip____
Phone____	Phone____
Cell____	Cell____

Payment Options

□ Check (Made payable to the Louisiana Bankers Association)

□ Visa □ MasterCard □ American Express

Card # ____ Expiration Date ____

Credit Card Billing address ____

Name on Card (Please Print) ____

Signature ____ Amount to be Charged on Card $____

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□ I am unable to attend. Please send me ________ copies of the manual for :
□ $190 (member fee)
□ $390 (non-member fee)
(includes shipping and handling)
***Manuals will be shipped after the seminar.**

□ This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:

____

***Please Note: Manuals are not eligible for SBET funding.**

Location

The Bankers Center
5555 Bankers Avenue
Baton Rouge, LA 70808

Agenda

8:45 a.m.	Registration
9:00 a.m.	Program Begins
12:00 p.m.	Lunch Brreak
4:00 p.m.	Program Adjourns

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Cancellation Policy

Due to commitments we must make to secure a class, we need your help. If you must cancel your registration, please do so at least 3 business days prior to the seminar date to avoid a $125 cancellation fee. Any registrant who does not cancel will be billed the full registration fee and sent the manual. Substitutions are welcome at no additional charge.

Hotel Information

Residence Inn by Marriott - Towne Center at Cedar Lodge 7061 Commerce Circle, Baton Rouge, LA 70809. For reservations, call **(225) 925-9100** and ask for the "Louisiana Bankers Association special room rate of **$127**."

Submit registration and view rosters in the Education Section of LBA's Website, www.lba.org.