



# Annual Regulation Training for Staff (Webinar)

## Staff Deposit Regulatory Training - Meeting Annual Requirements and More

**January 25, 2021 ☐ 3:30pm - 5:00pm**

Is your frontline a compliance asset or liability? Let's make them a compliance asset. This regulatory review completes your financial institution's annual training requirements. It also helps the frontline understand that we can be fined and sued if we do not follow our regulatory responsibility. During the webinar, each regulation will be discussed spotlighting the frontline issues and how to handle them. This webinar will help your staff determine if we are in a regulation and if so to determine the course of action. You will be amazed how focused training on front line issues will take you from zero to hero with your regulators. All changes for BSA and Regulation CC will be covered.

**Covered Topics:**

- Expedited Funds Availability Act (Reg CC) Update on Holds and Disclosures
- Electronic Funds Transfer Act (Reg E) revisions and understanding your customer's rights on unauthorized access
- Regulation D - Six transaction limitation and FDIC disclosures on interest-bearing accounts
- Truth in Savings Act (Reg DD) - Spotlight on disclosures and answering customer questions about rates and APY
- Bank Secrecy Act (BSA) - Annual training requirements plus CTRs, SARs and DOEP date fields
- Disclosures
- ID Theft
- Complaint management

**Who Should Attend:**

This webinar will benefit compliance officers, customer service representatives, new accounts representatives, personal bankers, telephone call centers, training, branch operations, branch administration, branch managers, assistant branch managers.

**Webinar Speaker:**

**Deborah Crawford** is the President of gettechnical, inc. a Baton Rouge-based firm, specializing in the education of banks and credit unions across the nation. Her 27+ years of banking and teaching experience began at Hibernia National Bank in New Orleans. She graduated from Louisiana State University with both her bachelor's and master's degrees. Deborah's specialty is in the deposit side of the financial institution where she teaches seminars on regulations, documentation, insurance and Individual Retirement Accounts.

**Webinar Registration:**

Mr./Mrs./Ms. \_\_\_\_\_  
 Bank \_\_\_\_\_  
 Email Address \_\_\_\_\_  
 Branch Street Address \_\_\_\_\_  
 City, State, Zip \_\_\_\_\_  
 Phone \_\_\_\_\_  
 Cell \_\_\_\_\_

**Payment Options:**

Check ( Made payable to Louisiana Bankers Association)  
 Visa    MasterCard    American Express  
 Card Number \_\_\_\_\_  
 Expiration Date \_\_\_\_\_ Amount to be charged: \_\_\_\_\_  
 Name on Card (please print) \_\_\_\_\_  
 Signature \_\_\_\_\_  
 Billing Address: \_\_\_\_\_  
 \_\_\_\_\_

**Please check:**

**Registration Fees for LBA Members**

- Live Webinar Connection      \$165 per connection
- Webinar Recording                \$165 per recording

**Registration Fees for Non-Members**

- Live Webinar Connection      \$265 per connection
- Webinar Recording                \$265 per recording

This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:  
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**\*Please Note: Recordings are not eligible for SBET funding**

**Webinar access codes will be sent to registrants with confirmation emails one week prior to session.**