



Deposit Operations: Procedures, Practices and Legal Issues (Virtual)

This seminar has been changed to virtual through Zoom.

September 3, 2020 ■ 9:00am - 4:00pm

This program is focused on building Deposit Operations Procedures for the back office. Unlike many of our programs, this seminar's focus is handling operations instead of frontline procedures. From frontline to back of the house, we will focus on where breakdowns and miscommunications occur.

We will give you a procedures manual in a word document that you can begin to work with to adapt to your own bank's procedures.

What you will learn:

- Check clearing rules both Regulation CC and UCC
- Wire transfer rules from BSA—the travel rule
- OFAC ACH rules
- Currency Transaction Reports
- How to check holds for errors
- Regulation E error resolution worksheets and procedures
- Regulation D transaction limitations for savings
- Overdraft protection procedures for the call center
- Handling deceased accounts and POAs
- How to check CIP
- IRS Name Match
- And much more

What you will need for the seminar:

Any current procedures you have and forms

Registration Fees

Member Fee for Live Virtual Seminar OR Virtual Seminar Recording:
\$399 (includes link to supplemental information)

Non-Member Fee Live Virtual Seminar OR Virtual Seminar Recording:
\$599 (includes link to supplemental information)

Who Will Benefit

Deposit Operations, BSA, Compliance, Training, and Operations Support Staff

Workshop Instructor



Deborah Crawford is the President of gettechnical, inc. a Baton Rouge-based firm, specializing in the education of banks and credit unions across the nation. Her 27+ years of banking and teaching experience began at Hibernia National Bank in New Orleans. She graduated from Louisiana State University with both her bachelor's and master's degrees. Deborah's specialty is in the deposit side of the financial institution where she teaches seminars on regulations, documentation, insurance and Individual Retirement Accounts.



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Registration Form

Registrant 1

Mr./Mrs./Ms. _____
 Bank _____
 Email Address _____
 Branch Street Address _____
 City, State, Zip _____
 Phone _____
 Cell _____

- I will participate in the Live Virtual Seminar
 I would like to receive the Seminar Recording

Registrant 2

Mr./Mrs./Ms. _____
 Bank _____
 Email Address _____
 Branch Street Address _____
 City, State, Zip _____
 Phone _____
 Cell _____

- I will participate in the Live Virtual Seminar
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Registration Fees for Live Virtual Seminar:

\$399 per LBA member (includes electronic link)
 \$599 per nonmember (includes electronic link)

Registration Fees for Virtual Seminar Recording:

\$399 per LBA member (includes electronic link)
 \$599 per nonmember (includes electronic link)

Please note: If you participate in the live virtual seminar, we will email a certificate to you following the program. If you opt for the recording, we will not be able to provide a certificate because we will not be able to track attendance.

Payment Options

- Check (Made payable to the Louisiana Bankers Association)
 Visa MasterCard American Express

Card # _____ Expiration Date _____

Credit Card Billing address _____

Name on Card (Please Print) _____

Signature _____ Amount to be Charged on Card \$ _____

- This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:

*Please Note: Recordings not eligible for SBET funding.

Agenda

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|------------------|---------|
| Program Begins | 9:00am |
| Lunch | 12:00pm |
| Program Adjourns | 4:00pm |

Submit registration and view rosters in the Education Section of LBA's Website, www.lba.org.