



What Every Bank Needs To Know About the TCPA: Compliance and Litigation Challenges and Recommended Strategies (Webinar)

November 30, 2017 ☐ 10:00am-11:30am

The Federal Telephone Consumer Protection Act (TCPA) poses particular challenges to financial institutions as they attempt to communicate with credit applicants and borrowers using modern telephone equipment. The risks are significant – uncapped statutory penalties of between \$500 and \$1,500 per call attempt. The risk of violations is exacerbated by the ambiguities of the statute and implementing regulation, broad evolving interpretations by the Federal Communications Commission (FCC) and conflicting case law. This presentation will highlight key compliance and litigation risks to financial institutions and provide risk mitigation recommendations.

Who Should Attend

Marketing Officers, COOs, Retail Branch Officers and Compliance Officers

Webinar Speaker

Lauren Campisi is a Member in McGlinchey Stafford's New Orleans office and focuses her practice on consumer finance regulatory and compliance matters and litigation. Lauren represents clients who offer a variety of financial services, including national, regional and community banks, national mortgage lenders and servicers, automotive and personal property finance companies, small loan companies, and online lenders. Lauren has particular experience assisting lenders and servicers with issues concerning the federal Real Estate Settlement Procedures Act, Fair Debt Collection Practices Act, Telephone Consumer Protection Act and Truth in Lending Act. Lauren also frequently advises clients on compliance with state lending and licensing laws and state debt collection laws and regulations. Lauren also represents clients in single party and class action litigation and federal and state enforcement actions. Lauren is an active member of the Consumer Financial Services Committee of the American Bar Association and a frequent speaker on issues affecting the consumer financial services industry.