



Teller Compliance Issues (Webinar)

Fulfills BSA and Reg CC Annual Training Requirements

August 17, 2020 ☐ 1:00pm - 2:30pm

This webinar focuses on the legal issues of checks outlined in signature cards under the uniform commercial code and the holds used on transaction accounts under Regulation CC. This informative webinar will review endorsements, ambiguous language on checks, stop payment orders, death issues, post-dated checks and the account holder's responsibilities in reviewing his or her statements. Your financial institution's best defense against fraud is the proper placement of holds on checks within Regulation CC's guidelines. We will review all schedules of next day items and local checks. Participants will receive materials including hold forms and worksheets.

Program Topics:

- How money moves
- Endorsements
- Contradictory terms
- Incomplete contracts
- Stop payment orders
- Stop payment orders on cashier's, certified and teller's checks
- Knowledge of death and action on checks after death
- Customer's duty to read statement
- Negligence issues and the customer's responsibility
- What is a transaction account
- What is a local check
- Next day items
- Case by case holds and exception holds
- Substitute checks
- Red Flags for Money Laundering
- CTRs

Who Should Attend:

This webinar will benefit all head tellers, branch managers, branch administrators, compliance officers, training staff and others who manage or work the frontline.

Webinar Speaker:



Deborah Crawford is the President of gettechnical, Inc. a Baton Rouge-based firm, specializing in the education of banks and credit unions across the nation. Her 27+ years of banking and teaching experience began at Hibernia National Bank in New Orleans. She graduated from Louisiana State University with both her bachelor's and master's degrees. Deborah's specialty is in the deposit side of the financial institution where she teaches seminars on regulations, documentation, insurance and Individual Retirement Accounts.

Webinar Registration:

Mr./Mrs./Ms. _____
 Bank _____
 Email Address _____
 Branch Street Address _____
 City, State, Zip _____
 Office Phone _____
 Cell _____

Payment Options:

Check (Made payable to Louisiana Bankers Association)
 Visa MasterCard American Express
 Card Number _____
 Expiration Date _____ Amount to be charged: _____
 Name on Card (please print) _____
 Signature _____
 Billing Address: _____

Please check:

Registration Fees for LBA Members

Live Webinar Connection \$165 per connection
 Webinar Recording \$165 per recording

Registration Fees for Non-Members

Live Webinar Connection \$265 per connection
 Webinar Recording \$265 per recording

This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:

***Please Note: Recordings are not eligible for SBET funding**

Submit Registration and view rosters in the Education Section of the LBA's website, www.lba.org

Webinar access codes will be sent to registrants with confirmation emails one week prior to session.