



Signature Card Danger Zones & Errors (Webinar)

March 9, 2020 ☐ 3:30pm - 5:00pm

What would happen if you were called upon to give a deposition in court on a signature card for an account you opened thirteen years ago at an institution for which you no longer worked? What would you say when an attorney asked you to remember the customer’s intentions when you opened that account? This actually happened. In this informative program, you will learn that your signature cards are a legacy that you leave the bank for many years to come. How a signature is set up can impact your customer’s FDIC coverage. It is critical that bankers clearly understand ownership, titling and access under your signature card contract. If you do not, then the bank will have potential liability. This is a “must attend” webinar in order to learn more about risks, liability and losses that can occur due to the signature card contract. And, most importantly, how to avoid these issues!

This webinar is a cost effective way to train those who open new accounts on the potential liability of signature cards that are improperly set up.

Program Topics:

- Understanding the five major components of a signature card
- What are the “big three” and what happens when they don’t match
- Losses, liability and what went wrong in cases where banks lost big money
- Dealing with signature card changes: white out, crossed out, etc.
- Looking for key signature card issues: offset, how to close accounts, etc.
- How a signature card set-up can cause your customer to be uninsured by the FDIC

Who Should Attend:

This webinar will benefit new account representatives, , personal bankers, branch managers, branch operations, deposit compliance officers and staff and all deposit personnel.

Webinar Speaker:

 **Deborah Crawford** is the President of gettechnical, Inc. a Baton Rouge-based firm, specializing in the education of banks and credit unions across the nation. Her 27+ years of banking and teaching experience began at Hibernia National Bank in New Orleans. She graduated from Louisiana State University with both her bachelor's and master’s degrees. Deborah's specialty is in the deposit side of the financial institution where she teaches seminars on regulations, documentation, insurance and Individual Retirement Accounts.

Webinar Registration:

Mr./Mrs./Ms. _____
 Bank _____
 Email Address _____
 Branch Street Address _____
 City, State, Zip _____
 Office Phone _____
 Cell Phone _____

Payment Options:

Check (Made payable to Louisiana Bankers Association)

Visa MasterCard American Express

Card Number _____

Expiration Date _____ Amount to be charged: _____

Name on Card (please print) _____

Signature _____

Billing Address: _____

Please check:

Registration Fees for LBA Members

- Live Webinar Connection \$165 per connection
- Webinar Recording \$165 per recording

Registration Fees for Non-Members

- Live Webinar Connection \$265 per connection
- Webinar Recording \$265 per recording

This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:

***Please Note: Recordings are not eligible for SBET funding**

Webinar access codes will be sent to registrants with confirmation emails one week prior to session.