



Safe Deposit Access During Pandemic Branch Closings (Webinar) (Reduce Your Liability & Provide Proper Box Renter Service)

April 1, 2020 10:00am - 11:30am

Financial institutions are dealing with unprecedented and uncertain times and are now trying to assist all of their current box renters. Consumers are asking many questions and my nationwide clients are now requesting assistance and support to comply with these unique branch closing requirements.

Did you inherit this safe deposit responsibility and are now wondering what procedures must exist? Historically, this responsibility has been routinely passed from employee to employee with very little attention given to procedures and documentation. Unfortunately only after a nationwide COVID-19 pandemic disaster occurs does management turn its attention to this area.

Whether you have 50 boxes or 5,000, this presentation provides a realistic and well-organized method of reviewing your procedures and providing safe deposit box access when your branch is closed. Your speaker knows first hand what to look for; from the most common errors to the not so common, but potentially costly mistakes. This presentation will help you review and establish your own internal vault access procedures.

What You Will Learn:

This program will answer many thought provoking questions and address the following issues:

- Should renters sign a release of liability affidavit before box access is permitted?
- Does your lease agreement contain a correct emergency vault closing clause?
- Is regulatory approval required if branch access is permitted to enter a box?
- What thirty (30) important items could a renter want to remove from a box?
- What type of box renter notification should be provided to your renters?
- What liability might occur if safe deposit box access is not permitted?
- What health concerns must we address when granting box access?
- What notice should be posted on your branch lobby entry door?

NOTE: All of these questions, plus many more, will be answered in this timely presentation.

Who Should Attend:

This informative program will benefit branch managers, security officers, safe deposit supervisors, vault attendants, compliance officers, auditors and your in-house legal counsel.

Webinar Speaker:

David P. McGuinn, President of Safe Deposit Specialists, is a former banker with 50 years of safe deposit experience and is often referred to nationwide as the safe deposit GURU. In all 50 states he has trained over 350,000 safe deposit employees and managers and has served the industry as President of American Institute of Banking and the American, Texas and Houston Safe Deposit Associations. Dave is a featured speaker for the American Bankers Association, Independent Community Bankers of America and National Association of Federal Credit Unions and over 100

nationwide financial associations. He has been interviewed by The New York Times, Wall Street Journal, Money Magazine, New York Magazine, Fortune Magazine, Associated Press, National Public Radio (NPR), British Broadcasting Corp. (BBC), AARP, Bottom Line Financial, FDIC, CUNA, CNN, CBS, ABC, FOX, NBC Nightly News, Inside Edition, Crime Watch and Court TV on current safe deposit issues. McGuinn has created numerous training programs and his Regulatory/Compliance Manual, Policy and Procedures Handbook, Audit Manual and Disaster Recovery manuals are now the accepted standard for the industry.

Webinar Registration:

Mr./Mrs./Ms. _____
Bank _____
Email Address _____
Branch Street Address _____
City, State, Zip _____
Phone _____
Cell _____

Payment Options:

☐ Check (Made payable to Louisiana Bankers Association)
☐ Visa ☐ MasterCard ☐ American Express
Card Number _____
Expiration Date _____ Amount to be charged: _____
Name on Card (please print) _____
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Please check:

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Registration Fees for Non-Members

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***Please Note: Recordings are not eligible for SBET funding**

Webinar access codes will be sent to registrants with confirmation emails one week prior to session.