



10 Deposit Exam Hotspots (Webinar)

August 17, 2020 ☐ 3:30pm - 5:00pm

During this webinar we will look at the deposit side of the examination process. Regulation D, DD, CC and E hotspots as well as complaint management, overdraft services and more. This catch-all program will focus on examination highlights and sanctions on the deposit side.

Program Topics:

- Overdraft Service Issues and Concerns
- BSA issues related to deposit accounts
- Interest-bearing DDA and NOW Accounts
- Time Deposits
- Regulation CC Changes
- Regulation E—Foreign Remittances, Prepaid Accounts and Error Resolution
- Complaint Management
- And much, much more

Who Should Attend:

This webinar will benefit compliance officers, deposit operations, deposit administration, branch personnel, training and BSA staff.

Webinar Speaker:



Deborah Crawford is the President of gettechnical, Inc. a Baton Rouge-based firm, specializing in the education of banks and credit unions across the nation. Her 27+ years of banking and teaching experience began at Hibernia National Bank in New Orleans. She graduated from Louisiana State University with both her bachelor's and master's degrees. Deborah's specialty is in the deposit side of the financial institution where she teaches seminars on regulations, documentation, insurance and Individual Retirement Accounts.

Webinar Registration:

Mr./Mrs./Ms. _____
 Bank _____
 Email Address _____
 Branch Street Address _____
 City, State, Zip _____
 Office Phone _____
 Cell _____

Payment Options:

Check (Made payable to Louisiana Bankers Association)
 Visa MasterCard American Express
 Card Number _____
 Expiration Date _____ Amount to be charged: _____
 Name on Card (please print) _____
 Signature _____
 Billing Address: _____

Please check:

Registration Fees for LBA Members

- Live Webinar Connection \$165 per connection
 Webinar Recording \$165 per recording

Registration Fees for Non-Members

- Live Webinar Connection \$265 per connection
 Webinar Recording \$265 per recording

This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:

***Please Note: Recordings are not eligible for SBET funding**

Submit Registration and view rosters in the Education Section of the LBA's website, www.lba.org

Webinar access codes will be sent to registrants with confirmation emails one week prior to session.

