



Regulation CC: Holds Including Proposed Changes (Webinar)

February 4, 2019 ☐ 3:30pm - 5:00pm

Regulation CC is the regulation governing the availability of funds for transaction accounts and the holds which financial institutions can place on checks. This regulation was passed in 1988 and continues to be one of the toughest compliance problems in financial institutions around the country. There are many questions, such as can we place a hold on a cashier's check? How many days can we hold checks on a new account? Does this apply to business accounts? Do we have to give the hold while the customer is there or can we mail it later? These questions will all be addressed in this informative and easy to follow webinar for the frontline. We will also take a look at the changes that are proposed--new disclosure format and new teller hold notices.

You will need a copy of your hold form and Regulation CC disclosure to follow this frontline program.

What you will learn:

- Purpose of the regulation
- What is a transaction account
- Availability schedules
- Business versus banking days
- Transaction Accounts and more definitions
- How to count days and place holds
- Next day items versus other checks
- Case by case holds
- Exception holds
- Hold notices and how to complete
- New Accounts exception
- Common errors on holds
- New proposed hold notices, time frames and disclosures

Who Should Attend

This webinar will benefit all tellers, teller managers, cashiers, customer service representatives, back of bank operations, branch managers and compliance officers.

Webinar Speaker



Deborah Crawford is the President of gettechnical, inc. a Baton Rouge-based firm, specializing in the education of banks and credit unions across the nation. Her 27+ years of banking and teaching experience began at Hibernia National Bank in New Orleans. She graduated from Louisiana State University with both her bachelor's and master's degrees. Deborah's specialty is in the deposit side of the financial institution where she teaches seminars on regulations, documentation, insurance and Individual Retirement Accounts.



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Registration Form

Please make copies of this form if more connections are needed.

Connection 1

Connection 2

Mr./Mrs./Ms. _____	Mr./Mrs./Ms. _____
Bank _____	Bank _____
Email Address _____	Email Address _____
Branch Street Address _____	Branch Street Address _____
City, State, Zip _____	City, State, Zip _____
Phone _____	Phone _____
Fax _____	Fax _____

Payment Options

- Check (Made payable to Louisiana Bankers Association)
- Visa MasterCard American Express

Card Number _____ Expiration Date _____

Name on Card (please print) _____ Signature _____

Billing Address: _____ Amount to be charged on card \$ _____

- I cannot participate in the live program.
Please send me the recording.
 - \$165 (LBA members)
 - \$265 (non-members)
- *Recording and materials will be emailed after the program

Registration Fee
\$165 per connection, LBA members
\$265 per connection, nonmembers

This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:

***Please Note: Recordings are not eligible for SBET funding**

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**Submit registration and view rosters in the
Education Section of LBA's Website, www.lba.org.**

Agenda

3:30 p.m. Webinar Begins
5:00 p.m. Webinar Adjourns

Louisiana Bankers Association
5555 Bankers Avenue
Baton Rouge, LA 70808
225-387-3282
Fax 225-343-3159

**Webinar access codes will be sent to registrants
with confirmation emails one week prior to session.**