

# Digital Journeys: A Banker's Guide to Winning Tech Choices (Webinar)

## October 17, 2019 🗖 10:00am - 11:00am

Many banks continue to struggle with rigid technology, or lack of tech solutions, whether in customer facing or back office areas. This session explores ways banks can prioritize projects and select technology that will be most impactful for growing the bank, delighting staff and customers, and reducing overall expense. Specific topics include ROI, competitive bids, contracts, and user adoption.

## Who Should Attend:

Retail Managers, Operations Officers, COOs, CFOs, Sr. Management

### Webinar Speaker:

**Steven Martin** was most recently vice president at Sageworks, where he helped banks all over the country make their commercial and small business lending better. Before joining Sageworks, Steven led corporate strategy for the tech and life sciences bank, Square 1 Bank, and led strategy and integration for RBC Bank. Steven joined those banks after a career of management consulting, where he specialized in risk management and large transformational projects with large banks in North America, Asia and Australia.



#### Webinar Registration:

Mr./Mrs./Ms.	
Damlr	
Email Address	
Branch Street Address	
City, State, Zip	
Phone	
Fax	

#### **Payment Options:**

□ Check (Made payable to Louisiana Bankers Association)

□ Visa □ MasterCard □ American Express

Card Number

Expiration Date \_\_\_\_\_ Amount to be charged: \_\_\_\_\_

Name on Card (please print)

Signature \_\_\_\_\_

Billing Address: \_\_\_\_\_

Please check:

Registration Fees for LBA Members

 Live Webinar Connection
 Webinar Recording

\$150 per connection
 \$150 per recording

Registration Fees for Non-Members

 Live Webinar Connection
 S250 per connection
 Webinar Recording
 \$250 per recording
 \$250 per recording
 S250 per recording

□ This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:

\*Please Note: Recordings are not eligible for SBET funding

Submit Registration and view rosters in the Education Section of the LBA's website, www.lba.org

Webinar access codes will be sent to registrants with confirmation emails one week prior to session.