



Safe Deposit Box Danger Zones: Security, Disaster & Self-Service Boxes (Webinar)

October 24, 2018 ☐ 3:00pm-5:00pm

Recent safe deposit vault burglaries, devastating fires, Tropical Storms Sandy and Allison, Hurricanes Harvey, Ike, Katrina, Rita, Wilma and Andrew and damaging tornados, raging floods and many other nationwide disasters have significantly impacted our safe deposit industry. Following these tragic events, financial institutions have been confronted with some very difficult challenges, decisions and very significant lawsuits.

Did you inherit the safe deposit area and then start wondering what liability might exist? Historically, this responsibility has been routinely passed from employee to employee with very little attention given to existing procedures or documentation. Unfortunately, only after a burglary, disaster or lawsuit occurs does management turn its attention to this area.

Whether you have 50 boxes or 5,000, this presentation provides a realistic and well-organized method of reviewing and auditing your procedures before a catastrophe occurs. Your speaker knows first hand what to look for; from the most common errors to the not so common, but potentially costly mistakes. This presentation will help you review your own internal procedures.

What You Will Learn:

This program answers many thought provoking questions and will address your concerns regarding the following issues:

- **How could \$300 million in box contents disappear during a safe deposit vault burglary?**
- **What details about recent safe deposit burglaries have TV reporters covered recently?**
- **What happened to all the safe deposit boxes after fire totaled four branches recently?**
- **What 15 steps must be taken when a flood fills your vault with contaminated water?**
- **Do you now have written disaster recovery plans to handle fire and flood disasters?**
- **Why did 1,300 box renters file a multi-million dollar safe deposit lawsuit after a fire?**
- **Why are many flooded safe deposit box disasters caused by defective plumbing?**
- **How can proper vault door closing procedures help you avoid overnight guests?**
- **How can FDIC signs, logos or brochures create safe deposit liability?**
- **Why should renters be provided with “No Insurance” disclosure forms?**
- **What ten questions will always be asked in any safe deposit lawsuit?**
- **How should employees be trained to answer consumer’s questions?**
- **Why must phrases like “waterproof or fireproof” vault be avoided?**
- **Would your part-time attendant make a good courtroom witness?**
- **Why are self-service box renters now suing for millions?**

Who Should Attend:

This informative program will benefit security officers, safe deposit supervisors, vault attendants, compliance officers, auditors, and your in-house legal counsel.

Speaker:

David P. McGuinn, President of Safe Deposit Specialists, is a former banker with over 45 years of safe deposit experience and is often referred to nationwide as the safe deposit GURU. In all 50 states he has trained over 350,000 safe deposit employees and managers and has served the industry as President of AIB and the American, Texas and Houston Safe Deposit Associations. Dave is a featured speaker for the American Bankers Association and National Association of Federal Credit Union TV networks and over 100 nationwide financial associations. He has been interviewed by The New York Times, Wall Street Journal, Money Magazine, New York Magazine, Fortune Magazine, Associated Press, National Public Radio (NPR), British Broadcasting Corp. (BBC), AARP, Bottom Line Financial, FDIC, CUNA, CNN, CBS, ABC, FOX, NBC Nightly News, Inside Edition and Court TV on current safe deposit issues. McGuinn has created numerous video training programs and his Regulatory/Compliance Manual, Policy and Procedures Handbook and Disaster Recovery manuals are now the accepted standard for the industry.

www.sdspec.com



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Registration Form

(For additional registrations, please make copies.)

Connection 1

Connection 2

Mr./Mrs./Ms. _____	Mr./Mrs./Ms. _____
Bank _____	Bank _____
Email Address _____	Email Address _____
Branch Street Address _____	Branch Street Address _____
City, State, Zip _____	City, State, Zip _____
Phone _____	Phone _____
Fax _____	Fax _____

Payment Options

- Check (Made payable to Louisiana Bankers Association)
- Visa MasterCard American Express

Card Number _____ Expiration Date _____

Name on Card (please print) _____ Signature _____

Billing Address: _____ Amount to be charged on card \$ _____

Registration Fee

\$165 per connection, LBA members
\$265 per connection, nonmembers

- I cannot participate in the live program.
Please send me the recording.
- \$165 (LBA members)
 - \$265 (non-members)
- *Recording and materials will be sent after the program

This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:

*** Please note: Recordings not eligible for SBET funding.**

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\$165 per connection, LBA members
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Submit registration and view rosters in the

**Education Section of LBA's Website,
www.lba.org.**

Agenda

3:00 p.m. Webinar Begins
5:00 p.m. Webinar Adjourns

Louisiana Bankers Association

**5555 Bankers Avenue
Baton Rouge, LA 70808
225-387-3282
Fax 225-343-3159**

**Webinar access codes and links will be sent to registrants
with confirmation emails one week prior to session.**