



Red Flags for Money Laundering for the Frontline (Webinar)

April 16, 2018 ☐ 3:30pm - 5:00pm

Every day in your branches, situations occur which are considered "suspicious" and may even put your employees and customers into what we will call a "felony moment." If your customer asks "Should I deposit this money?", the answer your officer gives may encourage the customer to structure. That is a problem for both the customer and the employee. This program will answer commonly asked frontline questions and will go over the red flags for money laundering for deposits and loans. You won't want to miss this fun frontline approach to red flags and your anti-money laundering program.

What You Will Learn:

- How can I talk to my customer about currency transactions without getting into a "felony moment"?
- The money smells like marijuana. Is this something I should be concerned about?
- The customer told me that she is hiding money from the IRS, should I tell BSA?
- What are the Red Flags for Elder Abuse?
- What are some of the scams for loans and mortgages?
- What are the Red Flags for Identity Theft?
- When do we tell the BSA officer, and what should we use to communicate?
- Sample Incident reports for operations, loans and branches.
- The customer washed and ironed the money. Is this suspicious?
- The customer had me count \$15,000 cash and then went to safe deposit box, should I let BSA know?
- We did not book the mortgage loan so why should I tell BSA that the identification and TIN did not match?

Who Should Attend:

This webinar will benefit those who work directly with customers such as tellers, new accounts, branch managers, loan officers and call centers. It is designed to help the BSA Officer complete BSA training for AML programs.

Webinar Speaker:



Deborah Crawford is the President of gettechnical, inc. a Baton Rouge-based firm, specializing in the education of banks and credit unions across the nation. Her 27+ years of banking and teaching experience

began at Hibernia National Bank in New Orleans. She graduated from Louisiana State University with both her bachelor's and master's degrees. Deborah's specialty is in the deposit side of the financial institution where she teaches seminars on regulations, documentation, insurance and Individual Retirement Accounts.

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Webinar access codes will be sent to registrants with confirmation emails one week prior to session.