

Bank Robbery: How to be a Great Witness (Webinar)

June 14, 2018 10:00am - 11:30am

Security continues to be a main focus and priority of the financial institutions today. With growing concerns about violent crime in the workplace, such as bank robberies, bank employees can never be too careful or too knowledgeable about how to educate themselves on this topic. This webinar will provide you with an overview of how to handle a bank robbery incident before and after it takes place at your financial institution. The following topics will be explored in detail:

- Are you aware of your surroundings?
- What should I remember about a suspect?
- Understand your procedures and policies?
- How to protect the scene after an incident?
- Am I in shock? How to recover from traumatic events?

Who Should Attend:

This webinar will benefit all staff including those who work in the back office. All staff should receive training on robbery and security procedures, especially those who enter or leave the building before or after regular lobby hours, work in the lobby or handle or access cash

Webinar Speaker:



Susan Wind is a college professor who has taught, designed and implemented Criminal Justice Courses throughout the US for the past fifteen years. She has worked in

different entities of the criminal justice system. For the past twelve years, she has been doing consulting work with financial institutions all over the US, providing training related to cybercrimes and security topics (i.e., money laundering, identity theft, atm/debit card thefts, fraud, bank robbery, active shooters, workplace violence, social media, ect.) For the past four years, she has been conducting research and offering programs to local businesses on cyber-bullying and social media awareness. Susan has published numerous articles on this topic and has developed curriculum for schools to implement in their training programs.

Webinar Registration:

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Webinar access codes will be sent to registrants with confirmation emails one week prior to session.