

# **Red Flags for Money Laundering (Webinar)**

October 2, 2017 3:30pm - 5:00pm

Every day in your branches, situations occur which are considered "suspicious" and may even put your employees and customers into what we will call a "felony moment." If your customer asks "Should I deposit this money?" The answer your officer gives may encourage the customer to structure, and that is a problem for both the customer and the employee. This program will answer commonly asked frontline questions and it will go over the red flags for money laundering for deposits and loans. You won't want to miss this fun frontline approach to red flags and your anti-money laundering program.

## What you will learn:

- How can I talk to my customer about currency transactions without getting into a "felony moment"?
- The money smells like marijuana. Is this something I should be concerned about?
- The customer told me that she is hiding money from the IRS, should I tell BSA?
- What are the Red Flags for Elder Abuse?
- What are some of the scams for loans and mortgages?
- What are the Red Flags for Identity Theft?
- When do we tell the BSA officer, and what should we use to communicate?
- Sample Incident reports for operations, loans and branches
- The customer washed and ironed the money. Is this suspicious?
- The customer had me count \$15,000 cash and then went to safe deposit box, should I let BSA know?
- We did not book the mortgage loan so why should I tell BSA that the identification and TIN did not match?

## **Who Should Attend**

This webinar will benefit those who work directly with customers such as tellers, new accounts, branch managers, loan officers and call centers. It is designed to help the BSA Officer complete BSA training for AML programs.

## **Webinar Speaker**



Christy Crawford is president of Christy Crawford Compliance Consulting specializing in the education of banks and credit unions across the nation. Christy is an associate speaker for Gettechnical Inc. As a former trainer for Wal-Mart Corporation, and former V.P. of Gettechnical Inc. she brings her previous 11 years of sales and training experience to your

financial institution. She earned a bachelor's degree from Louisiana State University and is BSA/AML certified. Her expertise is in the deposit side of the financial institution and focuses on teller, new accounts, IRAs, HSAs, robbery, security and BSA for the frontline training.



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## **Registration Form**

Please make copies of this form if more connections are needed.

Connection 1	Connection 2
Mr./Mrs./Ms.	Mr./Mrs./Ms
Bank	Bank
Email Address	
Branch Street Address	Branch Street Address
City, State, Zip	City, State, Zip
Phone	Phone
Fax	
Payment Options  ☐ Check ( Made payable to Louisiana Ban ☐ Visa ☐ MasterCard ☐ American Card Number	Express
Name on Card (please print)  Billing Address:	
☐ I cannot participate in the live program.  Please send me the recording.  ☐ \$165 (LBA members)  ☐ \$265 (non-members)  *Recording and materials will be emailed after the program	☐ This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:  *Please Note: Recordings are not eligible for SBET funding

#### **Registration Fee**

Connection 1

\$165 per connection, LBA members \$265 per connection, nonmembers

### **Agenda**

3:30 p.m.. Webinar Begins 5:00 p.m. Webinar Adjourns

Submit registration and view rosters in the Education Section of LBA's Website, www.lba.org.

Connection 2

Louisiana Bankers Association 5555 Bankers Avenue Baton Rouge, LA 70808 225-387-3282 Fax 225-343-3159

Webinar access codes will be sent to registrants with confirmation emails one week prior to session.