



Teller Security Issues (Webinar)

August 18, 2017 ☐ 10:00am - 11:30am

More robberies occur in December than any other month according to FBI statistics but that doesn't mean it can't happen the other 11 months of the year. So, how can you keep your employees safe at your financial institution during a robbery? Well, first we need to try to prevent the robbery from happening in the first place. During this webinar, we will review the ABC's of security devices, go over methods of how to prevent robberies and what to do before, during and after a robbery. We will also cover some details on how to detect counterfeit money and review the security features of the "old" and "new" notes in circulation at this time.

What you will learn:

- Robbery prevention methods
- Opening and closing procedures
- Robbery procedures; before, during and after a robbery
- Identifying features of U.S. Currency
- How to detect counterfeit money
- Close up look of each note
- Security features of the new design \$100 note

Who Should Attend

In addition to teller and the frontline, this webinar will benefit all staff including those who work in the back office. All staff should receive training on robbery and security procedures, especially those who enter or leave the building before or after regular lobby hours, work in the lobby, visit the lobby occasionally or possess combinations or keys that access cash or handles cash.

Webinar Speaker



Christy Crawford is president of Christy Crawford Compliance Consulting specializing in the education of banks and credit unions across the nation. Christy is an associate speaker for Gettechnical Inc. As a former trainer for Wal-Mart Corporation, and former V.P. of Gettechnical Inc. she brings her previous 11 years of sales and training experience to your financial institution. She earned a bachelor's degree from Louisiana State University and is BSA/AML certified. Her expertise is in the deposit side of the financial institution and focuses on teller, new accounts, IRAs, HSAs, robbery, security and BSA for the frontline training.



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Registration Form

Please make copies of this form if more connections are needed.

Connection 1

Connection 2

Mr./Mrs./Ms. _____	Mr./Mrs./Ms. _____
Bank _____	Bank _____
Email Address _____	Email Address _____
Branch Street Address _____	Branch Street Address _____
City, State, Zip _____	City, State, Zip _____
Phone _____	Phone _____
Fax _____	Fax _____

Payment Options

- Check (Made payable to Louisiana Bankers Association)
- Visa MasterCard American Express

Registration Fee
 \$165 per connection, LBA members
 \$265 per connection, nonmembers

Card Number _____ Expiration Date _____

Name on Card (please print) _____ Signature _____

Billing Address: _____ Amount to be charged on card \$ _____

- I cannot participate in the live program.
 Please send me the recording.
- \$165 (LBA members)
 - \$265 (non-members)
- *Recording and materials will be emailed after the program

This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:

***Please Note: Recordings are not eligible for SBET funding**

Registration Fee

\$165 per connection, LBA members
 \$265 per connection, nonmembers

Submit registration and view rosters in the
 Education Section of LBA's Website, www.lba.org.

Agenda

10:00 am Webinar Begins
 11:30am Webinar Adjourns

Louisiana Bankers Association
 5555 Bankers Avenue
 Baton Rouge, LA 70808
 225-387-3282
 Fax 225-343-3159

**Webinar access codes will be sent to registrants
 with confirmation emails one week prior to session.**