



Opening Fiduciary Accounts– The Basics (Webinar)

September 15, 2017 ☐ 10:00am - 11:30am

There are many situations in life that happen where one person may be called upon to act for someone else who is unable to act on their own behalf. This may be to take care of finances or property for someone else who again cannot act for themselves. You at the financial institution must know how to handle these situations and guide your account holder in his/her quest of opening and maintaining such an account.

Your account holder, a governmental agency or a court has named someone to act on the account holder's behalf in a fiduciary capacity. What supporting paperwork must the fiduciary bring to open or manage an existing bank account? During this webinar we will review the set-up, documentation and legal issues involved in these high risk accounts. You will learn how to style/name these accounts and get the signature card perfect every time. Learn who owns the funds but who has the access into these funds. You will learn more about these intricate accounts in this informative session.

What you will learn:

- Different types of power of attorney documents
- What an attorney-in-fact can and can't do
- Adding an attorney-in-fact to an account
- When do powers of attorney cease
- Guardianships—court ordered accounts and documentation
- Do's and Don'ts of guardianships
- How to set up guardianship accounts
- Estate Accounts: Letters Testamentary and Letters of Administration
- Answers to common questions on how to set-up and handle accounts at death
- Executors, Administrators, Guardians, Power of attorney and other fiduciaries—authority, liability and necessary paperwork
- Social security representative payee and veteran accounts
- Government benefit account signature card set up
- Customer Identification Program requirements for all fiduciary accounts
- Uniform Transfer to Minors Act (UTMA)
- Trust Accounts

Who Should Attend

This informative session will be useful for new account representatives, customer service representatives, branch administration, branch operations, branch managers, personal bankers, compliance, BSA and anyone who opens new accounts.

Webinar Speaker



Christy Crawford is president of Christy Crawford Compliance Consulting specializing in the education of banks and credit unions across the nation. Christy is an associate speaker for Gettechnical Inc. As a former trainer for Wal-Mart Corporation, and former V.P. of Gettechnical Inc. she brings her previous 11 years of sales and training experience to your financial institution. She earned a bachelor's degree from Louisiana State University and is BSA/AML certified. Her expertise is in the deposit side

of the financial institution and focuses on teller, new accounts, IRAs, HSAs, robbery, security and BSA for the frontline training.



Opening Fiduciary Accounts— The Basics (Webinar)

September 15, 2017 ☐ 10:00am - 11:30am

Registration Form

Please make copies of this form if more connections are needed.

Connection 1

Connection 2

Mr./Mrs./Ms. _____	Mr./Mrs./Ms. _____
Bank _____	Bank _____
Email Address _____	Email Address _____
Branch Street Address _____	Branch Street Address _____
City, State, Zip _____	City, State, Zip _____
Phone _____	Phone _____
Fax _____	Fax _____

Payment Options

- Check (Made payable to Louisiana Bankers Association)
- Visa MasterCard American Express

Card Number _____ Expiration Date _____

Name on Card (please print) _____ Signature _____

Billing Address: _____ Amount to be charged on card \$ _____

- I cannot participate in the live program.
Please send me the recording.
- \$165 (LBA members)
 - \$265 (non-members)
- *Recording and materials will be emailed after the program

This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:

***Please Note: Recordings are not eligible for SBET funding**

Registration Fee

\$165 per connection, LBA members
\$265 per connection, nonmembers

**Submit registration and view rosters in the
Education Section of LBA's Website, www.lba.org.**

Agenda

10:00a.m. Webinar Begins
11:30 a.m. Webinar Adjourns

Louisiana Bankers Association
5555 Bankers Avenue
Baton Rouge, LA 70808
225-387-3282
Fax 225-343-3159

**Webinar access codes will be sent to registrants
with confirmation emails one week prior to session.**