



Customer Identification Program: 10 Hotspots (Webinar)

April 28, 2014 ☐ 3:30pm-5:00pm

CIP has become a well know acronym in the banking industry and also has become a verb. “Have you CIPed the customer yet?” Well sometimes we don’t always get the correct ID from our customer. In this program you will learn some hotspots on CIP. These 10 hotspots will go over name and address discrepancies, what happens when officers waive CIP and all the issues that can get your bank cited for BSA.

What You Will Learn

- Definitions of *Account*, *Customer*, and *Bank*
 - Who is exempt from CIP?
 - Information that is required before the account opening
 - Documentary verification and nondocumentary verification
 - Reliance on third parties and other financial institutions
 - Special issues: Agents, Power of Attorneys, Minor Accounts, Elderly accounts, business accounts
 - Nonresident aliens the on-going issues with CIP and your job as a withholding agent
 - Types of identification
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Who Should Attend

BSA Officers, Deposit Operations, Compliance Officers, customer service representatives and anyone who opens accounts.

Webinar Speaker



Debbie Crawford is the President of gettechnical, Inc., a Baton Rouge-based firm, specializing in the education of banks and credit unions across the nation. Her 27+ years of banking and teaching experience began at Hibernia National Bank in New Orleans. She graduated from Louisiana State University with both her bachelor's and master's degrees. Deborah's specialty is in the deposit side of the financial institution where she teaches seminars on regulations, documentation, insurance and Individual Retirement Accounts.



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Registration Form

**Please provide a contact name and email address for each telephone connection.
Make copies if more connections are needed.**

Name	Email Address
Connection 1. _____	_____
Connection 2. _____	_____
Bank _____	
Address _____	
City / State/ Zip _____	
Phone _____	Fax _____

Payment Options

- Check (Made payable to Louisiana Bankers Association)
 Visa MasterCard American Express

Registration Fee
 \$165 per connection, LBA members
 \$265 per connection, nonmembers

Card Number _____ Expiration Date _____
 Name on Card (please print) _____ Signature _____
 Billing Address: _____ Amount to be charged on card \$ _____

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| <p><input type="checkbox"/> I cannot participate in the live program.
Please send me the recording.</p> <p><input type="checkbox"/> \$165 (LBA members), <input type="checkbox"/> \$265 (non-members)</p> <p>*Recording and materials will be sent after the program</p> | <p><input type="checkbox"/> This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:</p> <p>_____</p> <p>* Please Note: Recordings are not eligible for reimbursement</p> |
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**Submit registration and view rosters in the
 Education Section of LBA's Website,
www.lba.org.**

Agenda
 3:30 p.m. Teleconference Begins
 5:00 p.m. Teleconference Adjourns

Louisiana Bankers Association
 5555 Bankers Avenue
 Baton Rouge, LA 70808
 225-387-3282
 Fax 225-343-3159

**Webinar access codes will be sent to registrants
 with confirmation emails one week prior to session.**