



Making a Training Plan for BSA (Webinar)

July 22, 2016 ☐ 10:00am - 11:30am

During this program you will learn how to build a BSA training program appropriate for each group of employees in your organization. We will cover how often employees should receive training and what kinds of conversations your employees could get into that can cause issues. You may have officers asked "What should I do with this \$13,000? Deposit it or what?", and you may still in 2016 have tellers telling customers "make it under \$10,000 so we don't have to do a CTR". These are what can be called a "felony moment" conversation instead of a "Kodak moment".

Not only will we look at timing and conversations but we will exam content of training appropriate for Board, Frontline, Lending and Operations. How to build units of training that can be put in some modules and extracted from others.

What you will learn:

- Training for lenders and red flags
- Conversations tellers should or should not have about CTRs
- Building a comprehensive training program that examiners will respect
- Avoid out dated thinking on training
- Understanding regulatory, policy and job specific training requirements
- Training for the Board
- Training for orientation
- Common pitfalls and employee behavior that can cause BSA problems
- Timing, content and tracking for BSA modules
- Receive a frontline handout and ppt for BSA training

This is a great way to: Work on an effective BSA training program and avoid an examination pitfall

Who Should Attend

This webinar is designed for BSA officers, BSA coordinators and compliance officers.

Webinar Speaker



Deborah Crawford is the President of gettechnical, inc. a Baton Rouge-based firm, specializing in the education of banks and credit unions across the nation. Her 27+ years of banking and teaching experience began at Hibernia National Bank in New Orleans. She graduated from Louisiana State University with both her bachelor's and master's degrees. Deborah's specialty is in the deposit side of the financial institution where she teaches seminars on regulations, documentation, insurance and Individual Retirement Accounts.